,	Case 2:16-cv-01690-ODW-PLA Document	1 Filed 03/11/16 F	Page 1 of 14 Page ID	#:1		
1 2	Teresa McClendon 325 N. Maple Drive, Suite 186 Beverly Hills, CA 90213		2016 MAR II PM 3:	12 pug		
3	Tel: (818) 535-1085 Plaintiff in pro per		CENTRAL DIST, OF CA			
4	Traintiff in pro per		BY:			
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8	UNITED STAT	ES DISTRICT COU	URT .			
9	CENTRAL DISTRICT OF CALIFORNIA					
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12	TERESA MCCLENDON, an individual,	CV 16 - 16 Case No.	590-00W (1	PLAX		
13	Plaintiff,		,			
14	vs.	COMPLAINT FO	OR DAMAGES			
15 16 17	ALS aka Association Lien Services, a California Corporation; Park Homes and The Lofts Community Association; and DOES 1 through 10 inclusive,	(DEMAND FOR JURY	Y TRIAL)			
18	Defendants.					
20 21	Plaintiff, Teresa McClendon, as and for her complaint against Defendant s, All EQES					
22	AS Follows:					
23	INTRADI	ICTION				
24	INTRODUCTION 1. This is an action for damages brought by an individual consumer for					
26						
27	Defendants violating the Fair Debt Collection Practices Act, 1 USC, Sec. 1692, and the Rosenthal Fair Debt Collection Practice Act, Cal. Civ. Code, Sec. 1788, which					
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prohibits debt collectors and creditors from engaging in abusive, deceptive and unfair practices. Plaintiff also alleges violations of the Davis-Stirling Act, Cal. Civ. Code, Sec. 4000, and the California Business and Professions Code, Sec. 17200

PARTIES

- 2. Plaintiff is a natural person residing in Los Angeles, California.
- 3. Upon information and belief, the Defendant Association Liens Services is a "debt collector" as defined pursuant to 15 U.S.C Sec.1692a(6) with its principal place of business in Los Angeles, California.
- 4. Upon information and belief, the Defendant Park Homes and The Lofts Community Association is an "association" as defined pursuant to Cal. Civil Code Sec. 4080 and is a "creditor" as defined pursuant to Cal. Civ. Code Sec. 1788.2 with its principal place of business in Los Angeles, California.

JURISDICTION

5. This Court has jurisdiction pursuant to 15 U.S.C. Sec. 1692k (FDCPA) and 28 U.S.C. Sec. 1331. Venue is proper in this district pursuant to 28 U.S.C. sec. 1391 (c), as the Defendant corporations reside and regularly conduct business in this district. Additionally, the Defendants are citizens of the State of California, and one or more cause of action raises a federal question pursuant to 28 USC 1441.

FIRST CAUSE OF ACTION

- 6. Plaintiff re-alleges paragraphs 1 through 5 below herein
- 7. A personal debt was allegedly incurred by Plaintiff to several Home Owner Associations, such as Defendant Park Homes and The Lofts Community Association.

8. That at a time unknown to Plaintiff herein, the aforementioned debt was referred and/or assigned to ALS Association Lien Services.

Count One

- 9. Plaintiff re-alleges paragraphs 1 through 8 below herein
- 10. That Defendant ALS, Association Lien Services mailed numerous notices to Plaintiff in an attempt to collect the aforementioned debt on numerous dates up until on or about June 9, 2015.
 - 11. Said notices, notwithstanding any and all other notices, stated in pertinent part:

 "Enclosed, please find a copy of the Association Lien Services accounting
 ledger, which reflects the current balance due.

Please be advised we must receive full payment in a form of cashier's check or money order made payable to Association Lien Services or we have been instructed to proceed with non-judicial foreclosure process against your property"

- 12. Regarding the amount of said debt, Plaintiff is confused as to the exact amount due to defendant notices incorrectly stating overstated lien amounts which varied from \$1,101.24 to \$1,835.50
- 13. That said notice uses false, deceptive, misleading and overshadowing language, confusing the Plaintiff as to her consumer rights.
- 14. Defendants corporate license was suspended during the time it engaged in business operations with Plaintiff.
- 15. Defendants also sent collection letters in which it represented itself as a law firm on behalf of Association Lien Services

16. Defendant's use of deceptive language contains false statements and threats of action that cannot legally be taken or that are not actually intended to be taken and are designed to coerce payment under duress.

Count Two

- 17. Plaintiff repeats and re-alleges Paragraphs 1 through 16 each and every allegation set forth above as if reasserted and re-alleged herein.
- 18. That upon information and belief, Defendant ALS, Association Lien Services, has attempted to collect on amounts that are not authorized by agreement or permitted by law.
- 19. That Defendant, ALS, Association Lien Services, in an attempt to collect a debt, engages in a pattern of practice of communicating with consumers where the representations made by the Defendant are confusing, misleading, deceptive and/or unfair.
- 20. That as a result of Defendant's conduct, Plaintiff has suffered damages which include, but are not limited to, statutory damages, any actual damages sustained, other resulting monetary losses and damages, unnecessary stress, aggravation and anxiety.
- 21. That Defendant's conduct violates 15 U.S.C 1692, including but not limited to subsections (e), (f), and (g) in that the representations made by the Defendants are confusing, misleading, deceptive, harassing, unfair and fail to advise the consumer of her legal rights as required by law.
 - a. Defendant has violated 1692e by using false representations and employing deceptive and misleading means in an attempt to collect a debt;

- b. Defendant has violated 1692f by using unfair and unconscionable means to collect or attempt to collect a debt; and
- c. Defendant has violated 1692g by using misleading and overshadowing language in an attempt to collect the alleged debt and by contradicting Plaintiff's rights.
- 22. That as per 15 USC Sec., 1692, and as result of the above violations, the Defendant is liable to the Plaintiff for actual damages and statutory damages in an amount to be determined at the time of trial but not less than \$1,000.00 per violation, plus cost and attorney's fees.

SECOND CAUSE OF ACTION

- 23. Plaintiff re-alleges paragraphs 1 through 22 as if fully restated herein.
- 24. The Rosenthal Fair Debt Collection Practice Act (Rosenthal Act), California Civil Code, Section 1788, prohibits unfair and deceptive acts and practices in the collection of consumer debts.
- 25. That upon information and belief, Defendants have attempted to collect on amounts that are falsely inflated, not authorized by agreement and/or not permitted by law.
- 26. By its acts and practices as herein above described, the Defendants have violated the Rosenthal Act as follows, without limitation:
 - a. By making the false representation that the consumer debt may be increased by the addition of attorney's fees, investigation fees, service fees, finance charges, or other charges if, in fact, such fees or charges may not legally be added to the existing obligation, Defendants have violated section 1788.13(c);

- b. By making a false representation that a legal proceeding has been, is about to
 be, or will be instituted unless payment of a consumer debt is made.
 Defendants have violated Section 1788.13(j);
- c. By failing to include certain debt collection notices and disclosures required by law; and
- d. By the above-referenced violations of the FDCPA, Defendants have violated section 1788.17
- 27. According to section 1788.30 of the Rosenthal Act, Plaintiff is entitled to recover actual damages sustained as a result of the Defendant's violations of the Rosenthal Act. Such damages include, without limitation, statutory damages, any actual damages sustained, other resulting monetary losses and damages, and emotional distress suffered by Plaintiff, which damages are in an amount to be proven at trial.
- 28. In addition, because the Defendant's violations of the Rosenthal Act were committed willingly and knowingly, Plaintiff is entitled to recover, in addition to her actual damages, penalties of at least \$1,000 per violation as provided for in the Act.
- 29. According to section 1788.30(c) Rosenthal Act, Plaintiff is entitled to recover all attorneys' fees, cost and expenses incurred in the bringing of this action.

THIRD CAUSE OF ACTION

- 30. Plaintiff re-alleges paragraphs 1 through 29 as if fully restated herein.
- 31. The Davis-Sterling Common Interest Development Act (Davis-Sterling Act), California Civil Code, section 4000, regulates a home owner association's ability to collect on debts owed by its members.

- 32. That upon information and belief, Defendant Park Homes and The Lofts

 Community Association has attempted to collect on amounts that are falsely inflated,
 not authorized by agreement and/or not permitted by law in violation of the Davis
 Sterling Act.
- 33. By its acts and practices as hereinabove described, the Defendant Park Homes and The Lofts Community Association has violated the Davis-Sterling Act as follows, without limitation:
 - a. By charging Plaintiff various costs, interest and late fees in excess of the amounts permissible by the law, Defendant has violated sections 5600 and 5650;
 - b. By failing to provide Plaintiff with proper notice regarding increased assessments, Defendant has violated section 5615;
 - c. By refusing to accept Plaintiff's payments, Defendant has violated sections. 5655;
 - d. By failing to comply with notice requirements, Defendants has violated sections 5660,5675, and 5705;
- 34. Plaintiff is entitled to recover her damages sustained as a result of the Defendant's violations of the Davis-Sterling Act. Such damages include, without limitation, statutory damages, any actual damages sustained, other resulting monetary losses and damages, and emotional distress suffered by Plaintiff as well as attorney's fees and costs, which damages are in an amount to be proven at trial.

FOURTH CAUSE OF ACTION

- 35. Plaintiff re-alleges paragraphs 1 through 34 as if fully restated herein
- 36. The California Business and Professions Code, section 17200, prohibits unfair competition, which includes any unlawful, unfair or fraudulent business act.
- 37. That Defendants, by engaging the acts hereinabove described, has committed violations under FDCPA, the Rosenthal Act and the Davis-Sterling Act; that said acts are therefore per se violations of the California Business and Professions Code Section 17200.
- 38. That the harm caused by the Defendant's conduct outweighs any benefits that Defendants conduct may have.
- 39. That consumers are likely to be deceived, and that Plaintiff was in fact deceived, by Defendant's conduct.
 - 40. That Defendants have been unjustly enriched by committing said acts.
- 41. That as a result of the Defendant's conduct, Plaintiff has been harmed and has suffered damages in the form of monetary losses, extreme embarrassment, humiliation, shame, stress, anxiety, aggravation and sleepless nights.
- 42. That as a direct proximate result of Defendant's unlawful, unfair and fraudulent business practices as alleged herein, Plaintiff has suffered injury in fact and lost money and/or property.
- 43. Pursuant to California Business and Professions Code section 17200, Plaintiff is entitled to recover her actual damages and restitution.

FIFTH CAUSE OF ACTION

- 44. Plaintiff re-alleges paragraphs 1 through 43 as if fully restated herein
- 45. The elements of fraud, which gives rise to the tort action for deceit, are (1) a misrepresentation, (2) with knowledge of its falsity, (3) with intent to induce another's reliance on the misrepresentation, (4) justifiable reliance, and (5) resulting damage (Small v. Fritz Companies, Inc. (2003) 30 Cal.4th 167, 173 [132 Cal.Rptr.2d 490, 65 P.3d 1255].)
- 46. Every element of a fraud cause of action must be specifically pleaded.

 (Service By Medallion, Inc. v. Clorox Co. (1996) 44 Cal.App.4th 1807 [52

 Cal.Rptr.2d 650]; Tarmann v. State Farm Mut. Auto. Ins. Co. (1991)

 2 Cal.App.4th 153, 157 [2 Cal.Rptr.2d 861].) This pleading requirement of specificity applies not only to the alleged misrepresentation, but also to the elements of causation and damage. As this court stated in Service By Medallion, Inc., 'In order to recover for fraud, as in any other tort, the plaintiff must plead and prove the "detriment proximately caused" by the defendant's tortious conduct. (Civ. Code, § 3333.)
- 47. In the instant case, Defendant, Association Lien Services, misrepresented to Plaintiff that it was a licensed corporation while sending Plaintiff letters with threats of default and or foreclosing, and attempts to collect a consumer debt.
- 48. Additionally, Defendant, Association Lien Services, misrepresented to Plaintiff that it was a law firm, attorney, and or law corporation while sending Plaintiff letters with threats of default and foreclosing, and attempts to collect a consumer debt.

- 49. Defendant, Association Lien Services, knowingly and falsely misrepresented itself as a licensed corporation when in fact at the time its license was suspended as of March 10, 2003.
- 50. Additionally, Defendant, Association Lien Services, knowingly and falsely misrepresented itself as a law firm, attorney, and or law corporation when in fact it was a debt collection corporation.
- 51. Defendant, Association Lien Services, knowingly and falsely misrepresented itself with intent to induce Plaintiff's reliance on said misrepresentation. Said reliance was justifiable because Defendant purported to be licensed and also purported to be a law firm to Plaintiff which resulted actual damages to Plaintiff. That as a result of the Defendant's, Association Lien Services conduct, Plaintiff has been harmed and has suffered damages in the form of monetary losses, extreme embarrassment, humiliation, shame, stress, anxiety, aggravation and sleepless nights.
- 52. That as a direct proximate result of Defendant, Association Lien Services misrepresentation as alleged herein, Plaintiff has suffered injury in fact and lost money and/or property.

WHEREFORE, Plaintiff respectfully prays that judgment be entered against Defendants in the amount of:

- (a) Statutory damages and actual damages pursuant to 15 USC sec. 1692k in an amount to be determined at the time of trial on the first cause of action.
- (b) Statutory damages and actual damages pursuant to Civil Code section 1788.30 as to the second cause of action.

- (c) Statutory damages and actual damages pursuant to Civil Code section 4000 as to the third cause of action.
- (d) Damages and restitution pursuant to the California Business and Professions Code section 17200 as to the fourth cause of action.
- (e) Statutory Damages and actual damages pursuant to fraud and or negligent misrepresentation.
- (f) Cost and reasonable attorney's fees pursuant to 15 USC section 1692k and Civil Code section 1788.30.
 - (g) For such other and further relief as may be just and proper.
 - (h) Plaintiff requests trial by jury on all issues so triable.

Dated: Manch 1 2016

Respectfully Submitted

Teresa McClendon Plaintiff in pro per

Case 2:16-cv-016001TEDS#AFESADISTRICTIOQUIRT_CENTBALOBSTR/CTOOFFCAGUFQENUA 14 Page ID #:12 CIVIL COVER SHEET

		CIVIL	COVER STILL				
I. (a) PLAINTIFFS (Check box if you are representing yourself 🔀) DEFENDANTS (Check box if you are representing yourself 🔲)							
Teresa McClendon			ALS AKA A	ALS AKA ASSOCIATION /ILD CERVICES,			
(b) County of Residence	of First Listed Plain	tiff Los Angeles	County of Reside	County of Residence of First Listed Defendant			
(EXCEPT IN U.S. PLAINTIFF CAS		till Los / tilgeles	 '	(IN U.S. PLAINTIFF CASES ONLY)			
		a Number) If you are		Attorneys (Firm Name, Address and Telephone Number) If you are			
(c) Attorneys (Firm Name, Address and Telephone Number) If you are representing yourself, provide the same information. Teresa McClendon 325 N. Maple Drive Beverly Hills, CA 90213				representing yourself, provide the same information.			
II. BASIS OF JURISDIC	TION (Place an X in o	ne box only.)	II. CITIZENSHIP OF PR	RINCIPAL PARTIES-For D	Piversity Cases Only		
	·	-	(Place an X in one box for plaintiff and one for defendant)				
Plaintiff Government Not a Party)			Citizen of This State 1 1 1 1 Incorporated or Principal Place 4 4 4 4				
			Citizen of Another State 2 2 Incorporated and Principal Place 5 5 5				
2. U.S. Government 4. Diversity (Indicate Citizenship Defendant of Parties in Item III) of Parties in Item III) of Business in Anot							
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IV. ORIGIN (Place an X in one box only.) 1. Original Proceeding State Court Appellate Court Reopened 5. Transferred from Another District (Specify) 6. Multi-District (Specify) 6. Multi-District (Specify)							
V. REQUESTED IN COM	APLAINT: JURY DE	MAND: X Yes	No (Check "Yes" o	nly if demanded in com	plaint.)		
CLASS ACTION under	F.R.Cv.P. 23:	∕es ⊠ No	⋈ MONEY DEMA	NDED IN COMPLAINT:	\$ To be Determined		
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15 U.S.C. 3169a							
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CIVIL COVER SHEET

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Case 2:16-cv-016 UNITED WTATES DISTRICT OP & BUFFORNIAL Page ID #:13 CIVIL COVER SHEET

VIII. VENUE: Your answers to the questions below will determine the division of the Court to which this case will be initially assigned. This initial assignment is subject to change, in accordance with the Court's General Orders, upon review by the Court of your Complaint or Notice of Removal.

QUESTION A: Was this case removed from state court?	STATE CASE WAS PENDIN	IG IN THE COUN	ITY OF:	INITIAL DIV	VISION IN CACD IS:	
☐ Yes ☒ No	Los Angeles, Ventura, Santa Barbara, or San Luis Obispo			1	Western	
If "no, " skip to Question B. If "yes," check the box to the right that applies, enter the	☐ Orange			9	Southern	
corresponding division in response to Question E, below, and continue from there.	Riverside or San Bernardino				Eastern	
	B.1. Do 50% or more of the defendants	who reside in		ase will initially be assigne	ed to the Southern Division.	
one of its agencies or employees, a PLAINTIFF in this action?	the district reside in Orange Co.? check one of the boxes to the right		Enter "Southern" in response to Question E, below, and continue from there.			
☐ Yes 区 No			NO. Continue to Question B.2.			
If "no, " skip to Question C. If "yes," answer Question B.1, at right.	B.2. Do 50% or more of the defendants who reside in the district reside in Riverside and/or San Bernardino Counties? (Consider the two counties together.) check one of the boxes to the right		YES. Your case will initially be assigned to the Eastern Division. Enter "Eastern" in response to Question E, below, and continue from there.			
			NO. Your case will initially be assigned to the Western Division. Enter "Western" in response to Question E, below, and continue from there.			
QUESTION C: Is the United States, or	C.1. Do 50% or more of the plaintiffs wh	o reside in the	VEC Vous		de de Coulom District	
one of its agencies or employees, a DEFENDANT in this action?	district reside in Orange Co.? check one of the boxes to the right		YES. Your case will initially be assigned to the Southern Division. Enter "Southern" in response to Question E, below, and continue from there.			
☐ Yes 区 No	_		NO. Continue to Question C.2.			
If "no, " skip to Question D. If "yes," answer Question C.1, at right.	Counties? (Consider the two counties together.) Check one of the boxes to the right Counties of the boxes to the right Enter "Easte from there." NO. Your ca		Enter "Eastern" in response to Question E, below, and continue			
			e will initially be assigned to the Western Division. 'n" in response to Question E, below, and continue			
QUESTION D: Location of plaintiff	s and defendants?	Oran	A. ge County	B. Riverside or San Bernardino County	C. Los Angeles, Ventura, Santa Barbara, or San Luis Obispo County	
Indicate the location(s) in which 50% or reside. (Check up to two boxes, or leave	more of <i>plaintiffs who reside in this dist</i> blank if none of these choices apply.)	trict			×	
Indicate the location(s) in which 50% or r district reside. (Check up to two boxes, o apply.)				X		
D.1. Is there at least one	answer in Column A?		D.2. Is there at	least one answer in C	olumn B?	
Yes	⊠ No			Yes X No		
If "yes," your case will initia	If "yes," your case will initially be assigned to the EASTERN DIVISION.					
SOUTHERN D						
Enter "Southern" in response to Question	Enter "Eastern" in response to Question E, below.					
If "no," go to question D2 to the right.		If "no," your case will be assigned to the WESTERN DIVISION.				
			Enter "Western	" in response to Question	E, below.	
QUESTION E: Initial Division?	INITIAL DIVISION IN CACD					
Enter the initial division determined by C	·	WESTERN				
QUESTION F: Northern Counties?						
Do 50% or more of plaintiffs or defendan	ts in this district reside in Ventura, Sa	nta Barbara, o	r San Luis Obisp	oo counties?	Yes 🔀 No	
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IX(a). IDENTICAL CAS	(a). IDENTICAL CASES: Has this action been previously filed in this court?			☐ YES			
If yes, list case number	er(s):						
IX(b). RELATED CASES	: Is this case relat	red (as defined below) to any civil or criminal case(s) previously filed in t l	his court?	YES			
If yes, list case numb	er(s):						
Civil cases are rela	ated when they (c	heck all that apply):					
A. Arise	from the same or	a closely related transaction, happening, or event;					
— ☐ B. Call fo	B. Call for determination of the same or substantially related or similar questions of law and fact; or						
		d entail substantial duplication of labor if heard by different judges.					
Note: That cases may involve the same patent, trademark, or copyright is not, in itself, sufficient to deem cases related.							
A civil forfeiture	case and a crimi	nal case are related when they (check all that apply):					
A. Arise	from the same or	a closely related transaction, happening, or event;					
☐ B. Call f	or determination	of the same or substantially related or similar questions of law and fact;	or				
C. Invo	lve one or more d heard by differen	efendants from the criminal case in common and would entail substant t judges.	ial duplication of				
				-			
X. SIGNATURE OF AT (OR SELF-REPRESENT		Seres TIP DI	ATE: MALC	2/1/1/2010			
Notice to Counsel/Part	ies: The submissi	on of this Civil Cover Sheet is required by Local Rule 3-1. This Form CV-7 g and service of pleadings or other papers as required by law, except as a struction sheet (CV-071A).	'1 and the informat provided by local r	ion contained herei ules of court. For			
Key to Statistical codes rela	ting to Social Secur						
Nature of Suit Code	Abbreviation	Substantive Statement of Cause of Action All claims for health insurance benefits (Medicare) under Title 18, Part A, of the	Social Security Act, a	s amended. Also,			
861	HIA	include claims by hospitals, skilled nursing facilities, etc., for certification as pro (42 U.S.C. 1935FF(b))	JVIGETS OF SETVICES GIV	act the program			
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mir 923)					
863	DIWC	all claims fried for Clina's insurance persons and					
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability amended. (42 U.S.C. 405 (g))					
864	SSID	All claims for supplemental security income payments based upon disability fi amended.	iled under Title 16 of	the Social Security Act,			
865	RSI	All claims for retirement (old age) and survivors benefits under Title 2 of the Se $(42U.S.C.405(g))$	ocial Security Act, as a	amended.			

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